How-To: Connect to the Sage VPN

This article will help you request access to the Sage VPN as well as instruct you on how to connect to the VPN for the first time.

> ⊗ The IT department requires all users to review and agree to our VPN Agreement before they gain access. If you have not already, start the access request process by reviewing the VPN Agreement and Access article.

> ⓘ If you need the Global Protect Client installed on a Sage issued laptop, please contact the Service Center.

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Here's how it's done

> ⚠ The following setup instructions must be completed when you are **off-campus**. It will not work on-campus.

Download the VPN client

Once your account has been setup for VPN Access you will need to download and install the VPN client. While off campus head on over to https://vpn-t.sage.edu/ and log in with your Sage username and your password.

paloalto NETWORKS

GlobalProtect Portal

Name [   ]
Password [   ]
[Login]

click photo to enlarge

> ⚠ Please enter only your username, not your full @sage.edu email.

Choose the appropriate link for your computer. (We only offer clients for MacOS and Windows based computers)
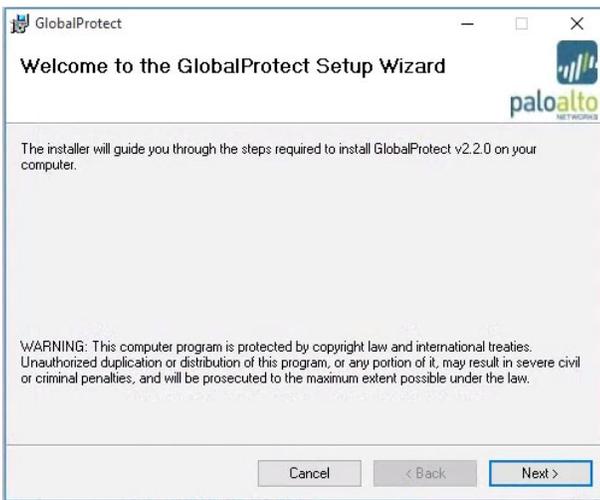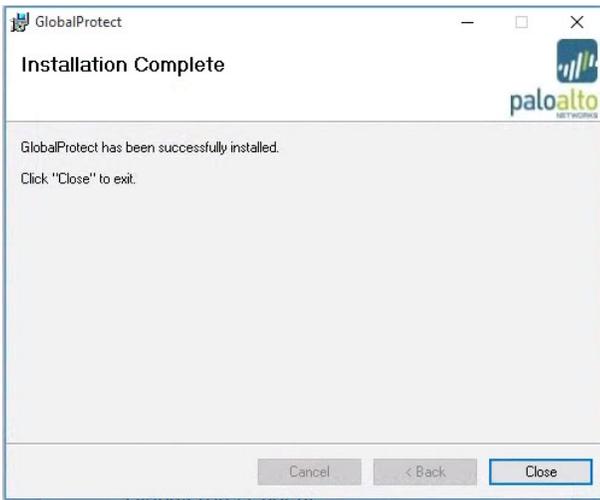
click photo to enlarge

✓ Most modern versions of Windows are 64 bit. Attempt to install the 64 bit version of the client first.

Install the VPN client
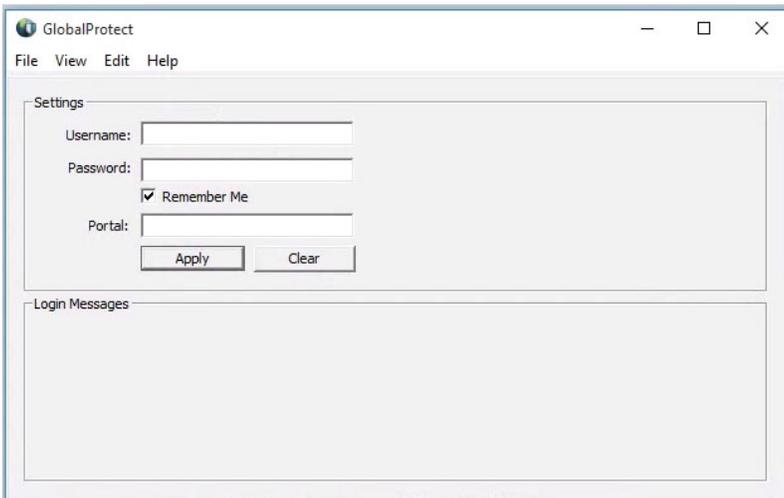
Install the application on your device

click photo to enlarge

Once installed a new application called GlobalProtect will be appear on your device. Additionally, the following icon will appear on your task/status bar. The red X indicates that you are not yet connected to the VPN service.

Launch the GlobalProtect VPN Client

Double click the application to start it. You will be prompted to enter in some additional information in order to connect to the VPN service.

- Enter in your Sage username (without the @sage.edu) and password, and select remember me.
- Enter in *vpn-t.sage.edu* as the portal.
- Hit *Apply*.

The client will attempt to connect to the VPN service using the credentials you entered in. If the client fails to connect please check that your credentials are accurate and that your account has been approved for VPN access. If successful, the GlobalProtect icon will display a shield in place of the red X.

Wrapping up

This article has shown you how to request access to and connect to the Sage VPN service using the GlobalProtect VPN client.

Related articles

- How-To: Disable Private MAC Address in iOS
- How-To: Collect Logs from the GlobalProtect VPN client
- How-To: Connect to the Sage Guest Wifi Network
- How-To: Connect to the Sage VPN
- VPN Agreement and Access