

IT Service Desk KB

Welcome!

Welcome to the IT Service Desk KB! This Knowledge Base is an integral part of the TSC Service Center. We hope that it becomes an important part in resolving any IT issues you might have.

Frequently asked questions

- [How-To: Connect to the Sage wireless network](#)
- [How-To: Create a Google Team Drive](#)
- [How-To: Raise an issue with the Service Center](#)
- [How-To: Use Your Sage Zoom Account](#)
- [How-To: Recover my Sage password via Sage Passport](#)
- [How-To: Enable 2-Step Verification for your Sage Google Account](#)

Need more help?

- Visit the [Service Center](#)
- Call (518) 244-4777
- [Where is the IT Service Desk located?](#)
- [How-To: Raise an issue with the Service Center](#)

Other resources

- [Sage Outages & Uptime](#)
- [SageOnline\(Moodle\) Knowledge Base](#)
- [MIS Knowledge Base](#)
- [Gmail Support](#)