

Where is the IT Service Desk located?

Online

We offer full support through our Service Desk portal. You can get there on any web enabled device by visiting <https://sc.sage.edu>.

Troy Campus

We are located in the basement of the Shea Learning Center(library). When you are on the first floor of the Shea Learning Center after coming in the front door, turn left and go down the stairs. Once downstairs, turn left again and you will find a desk where one of our student workers is located and they will be glad to assist you or get in contact with someone that can.

Albany Campus

IT has an office located in the Armory building. If you enter via the side door that faces the rest of campus, we are the first office as you walk in on your left. If you come in through the main door facing the street you will want to take a right towards the Break Room, go through the wooden doors and it will be on your right.

Related articles

- [IT Strategic Plan](#) (IT Service Desk KB)
- [Self Service Applications](#) (IT Service Desk KB)
- [Review Process for Campus Technology Projects](#) (IT Service Desk KB)
- [Knowledge Base](#) (IT Service Desk KB)
- [Software Location and Availability](#) (IT Service Desk KB)
- [Acceptable Use Policy](#) (IT Service Desk KB)
- [IT Information Hub](#) (IT Service Desk KB)
- [Software Discounts](#) (IT Service Desk KB)
- [Classroom Technology Overview](#) (IT Service Desk KB)
- [Network and Security Services](#) (IT Service Desk KB)
- [VPN Agreement and Access](#) (IT Service Desk KB)
- [Where can I view my personal leave time in SageAdvisor?](#) (IT Service Desk KB)
- [Printing & Copying](#) (IT Service Desk KB)
- [How do I register for classes?](#) (IT Service Desk KB)
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